



CODE OF ETHICAL CONDUCT

This Company, being a member of the Truckers Association of Zambia (TAZ), is committed to the Code of Ethical Conduct when discharging its professional responsibilities.

Therefore:

1. **EVERY MEMBER** of the TAZ shall give its service to its clients with fidelity and shall conduct business in a spirit of fairness to its clients and to its fellow members, and by its actions, shall seek to enhance the reputation of the profession by always discharging its responsibilities with integrity;
2. **EVERY MEMBER** shall hold strictly confidential all information relating to the legitimate business affairs of its clients and shall not divulge any such information to a third party save with the express consent of its client(s) or upon the legitimate demands of the Authorities;
3. **NO MEMBER** shall knowingly associate itself with any enterprise or business transaction of questionable nature which could bring it into contention with this Code or conflict with the lawful requirements of the Authorities or reflect against the professional standing of the Association;
4. **EVERY MEMBER** shall accept the competitive private enterprise system as being the best means of ensuring the good of the community and maintaining a high standard of service at fair prices;
5. **EVERY MEMBER** shall market its services on their own merits and refrain from denigrating the services or questioning the legitimate rates of a fellow member;
6. **NO MEMBER** shall do anything which could be considered to, or which brings the Association or any its Members into disrepute on any professional matter or which could be detrimental to the aims and objectives or good standing of the Association; and
7. **EVERY MEMBER** shall bring its commitment to this Code of Ethical Conduct to the notice of its clients by displaying it prominently in a public area of each of its trading offices. It further undertakes to bring the Code to the notice of its staff; both now and in the future, to ensure that the commitment to it, is maintained.

COMPANY NAME:

AUTHORISED OFFICER:

POSITION:

SIGNATURE:

DATE: